SENDING AN SMS TEXT TIP
VIRGINIA STATE UNIVERSITY

This is the numeric equivalent of CRIMES on a traditional keypad. A PDA or smartphone may be mapped differently.

Your keyword is "TROJAN". It should be the first part of all NEW tips.

This is the actual tip. All messages should begin with the keyword, followed by a space then the tip.

Note: Subsequent messages can be sent without the keyword.

Spelling out CRIMES on this keypad would result in entering "82@,1-", so you would need to enter 274637 instead.

Spelling out CRIMES on this keypad would result in entering "274637".
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TipSoft SMS is a Text-a-Tip application which allows tipsters to anonymously submit information to our participating law enforcement agencies, schools, universities and corporations. Many of these agencies are utilizing this application through their Crime Stoppers Program which is an excellent deployment choice, although not required. This secure application allows the tipster and the investigator to have two-way dialog while keeping the tipster’s identity completely anonymous.

Short Message Service (SMS), often called text messaging, is a means of sending short messages to and from mobile phones.

1. Text “TROJAN (space) plus your message” to 274637 (CRIMES)

2. Upon reception of a tipster’s first incoming message, the system will auto-reply with a confirmation containing their unique Tip Alias.

3. To submit follow-up information, the tipster simply replies. Nothing else is needed.

4. All follow-up tips and even your replies from the application are written under the original parent record and shown threaded and date/time stamped in the narrative. The thread may be terminated by the tipster texting STOP into the system at any time or by you manually selecting the “Terminate Thread” button from within the application.