Freddie Mac Analyst Program in Technology - McLean, VA

Freddie Mac is a dynamic environment with change constant, enabling Analysts to grow through a wide variety of experiences and responsibilities. Analysts start in a cohort with the opportunity to build their network company-wide with peers and leaders alike. During the orientation period, the cohort is trained as a group on practical workplace competencies and applications, along with the business of Freddie Mac. There will be additional training around core IT skills provided through an Analyst Community of Practice (COP) program to develop workplace competencies and understanding of the business of Freddie Mac. Each Department will provide internal/external education with certification opportunities and assist with career advancement.

The goal of the Technology Analyst program is to provide all Analysts the learning opportunities through a career track program wherein analysts are hired directly into an IT department based on skill set. This will allow analysts to build and strengthen skills as well as develop a broader set of competencies.

The Freddie Mac Technology Analyst program is looking for new talent with skillsets in the following areas:

**Developer**
- Builds enhancements and fixes for the production applications on a variety application platforms
- Performs Data Change Requests, Defect triage and resolutions
- Supports Disaster Recover Planning and Execution
- Supports Environment maintenance activities

**Systems Analyst**
- Identifies and specifies complex business requirements and processes
- Formulates logical statements of business, scientific and/or engineering requirements
- Researches and evaluates alternative solutions and recommends the most efficient and cost effective solution
- Designs a detailed systems testing plan to ensure an accurate and effective product
- Analyzes existing system logic difficulties and revises the logic and procedures involved as necessary

**Architecture**
- Provides integrated systems planning and recommends new or different technologies
- Conducts system architecture studies of new and existing IT systems
- Evaluates system scalability
- Recommends the appropriate computer platform, work stations and communications to support business processes
- Provides in-depth technical consultation to clients and IT management to ensure development of efficient application system
Testing
- Consults with client and IT management and staff throughout the project life cycle, to assist and support the design, development and implementation of effective systems.
- Provides guidance in the creation of standard test environments, tests plans and test scripts.
- Prepares and conducts acceptance testing of new or modified applications/systems.
- Analyzes, designs new or modified Quality Assurance (QA) procedures and standards and assists in the development and implementation of QA metrics for assessing the quality of delivered application software.
- Participates in the review of new QA software and consults with IT staff and client areas in resolving questions during the testing process.
- Works with client and IT management to establish and maintain a consistent test methodology.
- Develops resolutions to problems of limited scope following specific, detailed procedures.

Network Collaboration Associate
- Responsible for the customization, installation and support of all Lotus Notes services and the associated technologies used within the Notes environment.
- Supports the SharePoint 2007 and 2010 infrastructure in addition to EskerFax, SameTime, Domino.Doc, EmailXtender, Blackberry Enterprise Server and Good Technologies.
- Will focus on maintaining a stable environment, upgrading to newer technologies, monitoring and resolving Remedy tickets, working closely with clients including Sr. Executives to resolve issues and working with vendors to both resolve issues and analyze new technologies.
- Additional project work will be assigned based on both the department’s needs and the availability of time from associate.
- Participate in the on-call rotation and respond to calls outside of normal business hours.

Network Operations Associate
- Responsible for the customization, installation and support of all LAN / WAN, network security, wireless and voice networks.
- Will focus on maintaining a stable environment, upgrading to newer technologies, monitoring and resolving Remedy tickets, working closely with clients including experts in other technical areas to resolve issues and working with vendors to both resolve issues and analyze new technologies.
- Additional project work will be assigned based on both the department’s needs and the availability of time from the associate.
- May be expected to respond to calls outside of normal business hours.

Project Manager:
- Responsible for the management of significant projects within IT
- Report, assess, track or maintain project status, schedules, budgets, resource forecasts, issues logs or risk logs
- Communicate and coordinate across the Project Management Office and a project team to plan and execute project tasks and report status
- Communicate project scope, deliverables and schedule
- Understand and follow processes leveraged by the Project Management Office including Project Methodologies, documentation and procedures
Requirements:

- Minimum cumulative 3.0 GPA and a bachelor’s degree in computer science, information technology, information systems, management information systems, or a related technology discipline
- Basic experience or knowledge required in one of the following: programming, architecture, system analysis, network engineering, Software Development Lifecycle (SDLC); programming fundamentals, databases / SQL; Internet web browsers; UNIX Shell; Rational tools or HP Mercury Tools; HTML; XML
- Exceptional quantitative, analytical, and organizational skills
- Customer service attitude, communication skills, and interpersonal skills
- Organizational and time management skills
- Ability to begin full time employment in June 2013
- Graduation no more than 18 months prior to start date

Freddie Mac is a shareholder-owned company with an important public mission: to make home possible for more of America’s families. To do this, we need smart, creative people from diverse backgrounds who want to make a difference in other people’s lives as well as their own. We demonstrate our commitment to employees by providing a comprehensive Total Rewards Program. Freddie Mac is an equal opportunity employer who firmly supports and recognizes the value of diversity. EOE, M/F/D/V.

The hired candidate must be legally authorized to work in the United States without restriction. Freddie Mac does not intend to support hiring any students, exchange visitors, or recent graduates on F-1, J-1, or M-1 visas, or any individuals requiring sponsorship for an employment based visa application (such as H-1B) in connection with these openings.