Technology Services Mission: To Promote and deliver high quality Information Technology (IT) services to support the educational mission of the Virginia State University.

**OUR YEAR IN REVIEW**

Over the past year, we have made significant progress in advancing technology at the University and fulfilling our mission. We have highlighted our accomplishments as a result of delivering value-added projects and services to our constituents. Specifically,

**Completed Projects**
- Deployed Wi-Fi access in 18 Residence Halls and 58 Academic and Administrative buildings. Students are able to freely collaborate and communicate where they live and where they learn.
- Upgraded Blackboard Learn to version 9.1 to integrate collaboration and social media for Faculty and Students.
- Deployed 300 iPads to Faculty.
- Completed migration to Banner 8 and Oracle 11g.
- Piloted Voice over Internet Protocol (VoIP) telecommunication system within the Reginald F. Lewis School of Business, School of Engineering, Science and Technology, and Technology Services.
- Conducted iPad training sessions for Faculty and Staff.
- Deployed 6 video conference centers in preparation for Distance Education (DE) rollout.
- Improved recruitment management (Hobson).

**In Flight Projects**
- Deploying Blackboard Analytics/Business Intelligence for Student and Finance modules.
- Implementing automated degree auditing (Banner DegreeWorks®).
- Launching the new VSU web site and Content Management system.
- Implementing Executive Information System for data-driven decision making (LogiXML).
- Improving the University’s IT Security and Business Continuity Operations Programs.
- Virtualizing servers and consolidating data storage within the data center (VMWare, NetApp)
- Implementing an IT asset management solution to automate patch management and software compliance (Altiris)

**Upcoming Projects**
- Implement travel and expense management (Banner).
- Implement donor and alumni management (Banner)
- Implement workflow and document management solution for a paperless University.
- Deploy campus Voice over Internet Protocol (VoIP) system.
- Reduce operating cost by virtualizing desktop computing in academic lab computers.

Technology Services would like to thank President Keith T. Miller and the Vice Presidents for committing their financial resources to support the advancement of technology here at VSU.